



RETURN FORM

Polar Online Store purchases may be returned within fourteen (14) days. To return an item purchased on shoppolar.co.uk, please contact the Polar Customer Service Team and reference "Polar Online Return". Order support in [local language] is available via email at customerservice@shoppolar.co.uk or by calling +44 (0)1926 336 515 Monday to Friday, 9am to 5pm UTC. Global order support is available via email at globalcustomerservice@shoppolar.fi or by calling +44 1 926 336 515 Monday to Friday, 1am to 10pm UCT(excluding holidays). Service is provided in English. Items should be returned in unused and in good condition, with a completed return form and a copy of the packing slip, to our Return Center.

Return Instructions

Please follow the instructions below when packing and sending your product for return. It's important to note that the instructions below must be followed in order for us to properly process your return.

- Send the item in its original packaging.
- Pack the item carefully so that it will not be damaged during the shipping process. We suggest using a box and bubble wrap.
- Include a copy of the packing slip (included with your shipment) and this return form. We will not be able to process a return for any shipment received without a packing slip and return form.
- Polar will subsequently arrange for the product to be collected by Polar's nominated carrier. You will be contacted in advance to arrange for a suitable collection time and collection place.
- All returns should be sent to the following address:

Polar Product Service Centre B.V.
 Europalaan 28
 5232 BC Den Bosch
 NETHERLANDS

CUSTOMER INFORMATION: [PLEASE PRINT CLEARLY]

Order #: _____ Order Date: _____

Name: _____ Tel No: _____

Address: _____

City: _____ Post Code _____

E-mail Address: _____

Please list contents and quantity below:

Qty	Item Number	Description	Reason for Return*

*Reason for Return: Wrong item received Wrong item ordered Does not want Damaged in shipping Defective Other

Comments: _____