

Polar Online Store purchases may be returned within thirty (30) days.

Return Instructions

Please follow the instructions below when packing and sending your product for return. It's important to note that the instructions below must be followed in order for us to properly process your return.

- Send the item in its original packaging.
- Pack the item carefully so that it will not be damaged during the shipping process. We suggest using a box and bubble wrap.
- Include a copy of the original invoice and this return form. We will not be able to process a return for any shipment received without a copy of the original invoice and return form.
- Polar will subsequently arrange for the product to be collected. You will be contacted in advance to arrange for a suitable collection time and collection place.
- The following return address should be clearly displayed on the parcel:

Polar Returns c/o Outdoor Gear Canada 10555, Henri Bourassa West Montréal, QC H4S 1A1

CUSTOMER INFORMATION: [PLEASE PRINT CLEARLY]				
Order #:			Order Date:	
Name:			Tel No:	
Address:				
City:			Post Code	
E-mail Address:				
Please list contents and quantity below:				
Qty	Item Number	Description		Reason for Return*
*Reason for Return: [] Wrong item received [] Wrong item ordered [] Does not want [] Damaged in shipping [] Defective [] Other Comments:				