



RETURN FORM

Polar Online Store purchases may be returned within fourteen (14) calendar days from the date of purchase. To return an item, please contact the Polar Customer Service Team by e-mail at support.au@shoppolar.com and reference "Polar Online Return". Global order support is available via email at globalcustomerservice@shoppolar.fi. Items should be returned in a pristine condition, unopened, unused and in original condition, with a completed return form and a copy of the purchase invoice, to our Return Center.

Return Instructions

Please follow the instructions below when packing and sending your product for return. It's important to note that the instructions below must be followed in order for us to properly process your return.

- Send the item in its original packaging.
- Pack the item carefully so that it will not be damaged during the shipping process. We suggest using a box and bubble wrap.
- Include a copy of the purchase invoice (included with your shipment) and this return form. We will not be able to process a return for any shipment received without a purchase invoice and return form.
- It is recommended to use a secure shipping method so that you have tracking for the package. Polar is not responsible for items lost in transit and the return cannot be processed until the item is received.
- Polar Australia does reserve the right to reject any returns if they are not meeting the requirements set above.
- All returns should be sent to the following address:

Polar Australia Pty Ltd
 59 Doggett St
 Newstead, QLD, 4005
 Australia

CUSTOMER INFORMATION: [PLEASE PRINT CLEARLY]

Order #: _____ Order Date: _____

Name: _____ Tel No: _____

Address: _____

City: _____ Post Code _____

E-mail Address: _____

Please list contents and quantity below:

Qty	Item Number	Description	Reason for Return*

*Reason for Return: Wrong item received Wrong item ordered Does not want Damaged in shipping Defective Other

Comments: _____