



Polar.com  
**RETURN FORM**

Polar Online Store purchases may be returned within thirty (30) days. To return an item purchased on polar.com, please contact the Polar Customer Care Team by email [customerservice.usa@shoppolar.com](mailto:customerservice.usa@shoppolar.com) and reference "Polar Online Return".

Items should be returned in unused and in original condition, with a completed return form and a copy of the packing slip, to our Return Center.

**Return Instructions**

Please follow the instructions below when packing and sending your product for return. It's important to note that the instructions below must be followed in order for us to properly process your return.

- Send the item in its original packaging.
- Pack the item carefully so that it will not be damaged during the shipping process. We suggest using a box and bubble wrap.
- Include a copy of the packing slip (included with your shipment) and this return form. We will not be able to process a return for any shipment received without a packing slip and return form.
- It is recommended to use a secure shipping method such as Insured US Mail or UPS so that you have tracking for the package. Polar is not responsible for items lost in transit and the return can not be processed until the item is received.

**All returns should be sent to the following address:**

**Polar Electro Inc.  
c/o Polar Online Return Center  
15 Grumman Road West  
Suite 700  
Bethpage, NY 11714**

**CUSTOMER INFORMATION:** [PLEASE PRINT CLEARLY]

Order #: \_\_\_\_\_ Order Date: \_\_\_\_\_

Name: \_\_\_\_\_ Tel No: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ Post Code \_\_\_\_\_

E-mail Address: \_\_\_\_\_

Please list contents and quantity below:

Qty	Item Number	Description	Reason for Return*

\*Reason for Return: ☐ Wrong item received ☐ Wrong item ordered ☐ Does not want ☐ Damaged in shipping ☐ Defective ☐ Other

Comments: \_\_\_\_\_